

# Our Covid-19 Statement

In line with Government guidelines, our café is open again, for **takeaway and pre-order collection only**, at this time.

We're hoping it won't be too long before we can welcome you back to dine in the café and host your celebrations at our Whitley Bay events venue.

The safety and wellbeing of our staff and customers is priority, so we've made changes to the way we work:

- We have installed screens at our ordering point
- We are permitting only one customer in the store at a time
- We request that customers avoid touching surfaces and handling products unnecessarily, and we are disinfecting areas that may have contact
- Customers are able to queue outside at the front of the café (underneath our awning) and are requested to maintain social distancing, standing 2m apart. Customers queuing are also requested to take care not to completely block the public's access to the pavements
- We have enhanced cleaning and sanitation of facilities and equipment. Our staff have been instructed to wear gloves and wash their hands several times a day
- We have provided hand sanitizer for the use of our customers and staff
- Outside of hours we are running an air purifier, which has been proven effective in the killing of viruses and bacteria
- Customers are requested to pay by card, preferably contactless

Please stay safe everyone!

